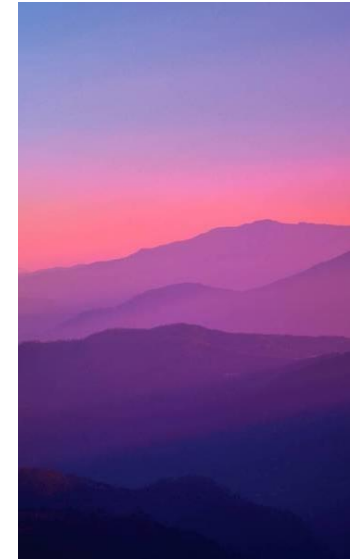


# Municipal Museum Accessibility


Laurie Webb





## County of Lambton Accessibility Plan


2020 - 2025

|  | THE CORPORATION OF THE COUNTY OF LAMBTON<br>POLICY MANUAL                        |               |                  |
|---|--|---------------|------------------|
|   | Section<br>L11   | Policy<br>#04 | Document<br>#001 |
|   | Document Title: AODA Customer Service: What You Need to Know!<br>Brochure & Quiz |               |                  |

Accessibility for Ontarians with Disabilities Act, 2005 (AODA) Customer  
Service: What You Need to Know! A brochure for County of Lambton Staff

Please read, complete the enclosed quiz, and return the signed quiz to the Human  
Resources Department



|  | THE CORPORATION OF THE COUNTY OF LAMBTON<br>POLICY MANUAL |                                     |  |               |
|---|---|-------------------------------------|--|---------------|
|   | Subject:  | AODA, IASR - Employment<br>Standard | Section<br>L11                             | Policy<br>#03 |
|   | Effective Date:   | December 18, 2013                   | Approved By:<br>C.A.O.<br>General Managers |               |
|   | Revision Date:  | January, 2017                       |  |               |

### STATEMENT

1. This policy is intended to meet the requirements of the Integrated Accessibility Standards, *Ontario Regulation 191/11* for the Employment Standard set forth under the *Accessibility for Ontarians with Disabilities Act, 2005*. This policy applies to the provision of accessible employment services for people with disabilities.

|  | THE CORPORATION OF THE COUNTY OF LAMBTON |   |  |               |
|---|--|---|--|---------------|
|   | Subject:                                 | Accessibility Standards for<br>Customer Service | Section<br>L11                             | Policy<br>#04 |
|   | Effective Date:                          | April 20, 2009                                  | Approved By:<br>C.A.O.<br>General Managers |               |
|   | Revision Date:                           | September, 2019                                 |  |               |

### PURPOSE

The Corporation of the County of Lambton is committed to providing accessible, quality services and goods to persons with disabilities in a manner that promotes dignity, independence, integration and equal opportunity.

# Corporate Policies

# AODA Committee



- Comprised of residents, a Council Rep and Staff Rep
- Residents all have a variety of mobility/accessibility concerns
- Role is to Audit Municipal Facilities, including museums
- Use a checklist to review facilities for AODA compliance and make recommendations for improvements

# Audit

| County of Lambton - AODA Facilities Checklist   |     |                          |     |          |                  |  |
|---|-----|--------------------------|-----|----------|------------------|--|
| Location: Lambton Heritage Museum, 10035 Museum Road, Grand Bend  |     | Date: September 18, 2018 |     |          |                  |  |
| SECTION 1: ACCESSIBLE ENTRANCE  | YES | NO                       | N/A | COMMENTS |                  |  |
| <b>MAIN ENTRANCE DOOR</b>   |     |                          |     |          |                  |  |
| Is there an accessible entrance to the facility?  |     |                          |     |          | Yes              |  |
| Clear openings of at least 810mm/0.81m/32 inches  | X   |                          |     |          |                  |  |
| No thresholds over 13mm/0.5 inches  | X   |                          |     |          |                  |  |
| Are there any very steep and/or long ramps with no resting landings?  |     | X                        |     |          |                  |  |
| <b>SLOPE</b>  |     |                          |     |          |                  |  |
| Not greater than 8.3%   |     | X                        |     |          |                  |  |
| Rise 1.12 maximum   |     | X                        |     |          |                  |  |
| Is there adequate drainage provided to avoid the accumulation of water?   | X   |                          |     |          |                  |  |
| Level area 1.5 m x 1.5 m/ 5 ft x 5 ft long in front of the entrance, including at either end of the slope                     | X   |                          |     |          |                  |  |
| <b>RAMPS</b>  |     |                          |     |          |                  |  |
| Are the ramp surfaces hard and non-slip?  |     |                          | X   |          |                  |  |
| Are landings provided every 10m/33 ft and at each change of direction?  |     |                          | X   |          |                  |  |
| Are landings provided at top and bottom of every ramp?  |     |                          | X   |          | Fixed April 2023 |  |
| Does the landing have a minimum length of 1.2 m/4 ft?   |     |                          | X   |          | Fixed April 2023 |  |
| Ramp width 920mm/0.92m/3 ft minimum   |     |                          | X   |          | Fixed April 2023 |  |
| Are handrails placed along the full length of ramp at a distance of 0.9m/3ft and 1.4ft 7 inches when rails are on both sides? |     |                          | X   |          | Fixed April 2023 |  |
| <div> <div>◀ ▶</div> <div>AODA Facilities Checklist</div> <div>+</div> </div>   |     |                          |     |          |                  |  |

# Staff Focus Group

## County of Lambton Accessibility Operational Review Focus Group - Staff

### Definition of a Barrier:

*A “barrier” means anything that prevents a person with a disability from fully participating in all aspects of society because of his or her disability, including a physical barrier, an architectural barrier, an informational or communications barrier, an attitudinal barrier, a technological barrier, a policy or a practice.*

- 
1. In the programs and services that you are involved with, for clients with a disability, are you aware of any obstacles to accessing those services due to a.....:
- 

### Natural Barrier

**Example:** Uneven ground in a park etc.

| Description of Barrier   | Potential Solution  |
|--|---|
| <ul style="list-style-type: none"><li>• No dedicated accessible parking spots</li></ul>            | <ul style="list-style-type: none"><li>• Dedicate spots</li></ul>  |
| <ul style="list-style-type: none"><li>• Parking lot is uneven ground</li></ul>                     | <ul style="list-style-type: none"><li>• Pave parking lot</li></ul>  |
| <ul style="list-style-type: none"><li>• Circular path behind main building is gravel</li></ul>     | <ul style="list-style-type: none"><li>• Pave path</li></ul>   |
| <ul style="list-style-type: none"><li>• Entry area in front of barns occasionally floods</li></ul> | <ul style="list-style-type: none"><li>• Clean out catch basins (awaiting quote)</li><li>• Tie catchments into drains that exist somewhere behind the museum</li></ul> |
| <ul style="list-style-type: none"><li>• Flooding in white barn</li></ul>                           | <ul style="list-style-type: none"><li>• </li></ul>  |
| <ul style="list-style-type: none"><li>• Loop in back with chairs</li></ul>                         | <ul style="list-style-type: none"><li>• Install more benches</li></ul>  |



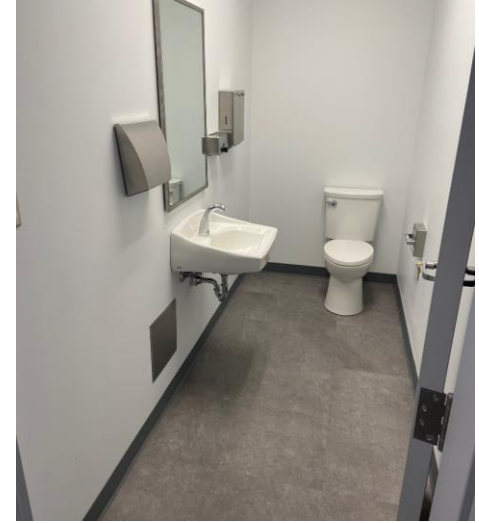
# Create Checklist

## Accessibility Review Lambton Heritage Museum

2013 & 2018 Reviews

|                                | Issue Identified   | Potential Solution  | Assigned To                  | Target Date      | Completed Date |
|--------------------------------|--|---|------------------------------|------------------|----------------|
| <b>Building Entrance/Front</b> | Walkway transition between driveway and front walk - change in grade. Possible trip hazard for someone with low vision | Yellow paint on shaved portion of cement, fill in the dip between the asphalt and cement    | Museum Technician            | Spring 2014      | Done           |
|                                | No Accessible Parking  | Install accessible parking - possibly in area where raised garden bed is currently located. | Supervisor/Curator to budget | 2015 Budget      | Done           |
|                                | No signage indicating front doors are accessible   | Post sign at end of awning, on support post ensuring the signs meet accessibility standards | Museum Technician            | 31 December 2013 | Done           |
| <b>Gift Shop/Front Desk</b>    | Desk is not accessible - all one height, very tall   | Install new desk with lower section for persons in wheel chair at "accessibility counter"   | Supervisor/Curator           | 2016 Budget      | 2018           |
|                                | Admission price sign too high for persons with low visibility or in wheel  | Relocate sign, ensuring the signs meet accessibility standards                              | Office & Events Coordinator  | 31 December 2013 | Done           |

# Added a washroom renovation to the exhibit project at Lambton Heritage Museum





Before



After

**Incorporate changes into larger projects**





Before

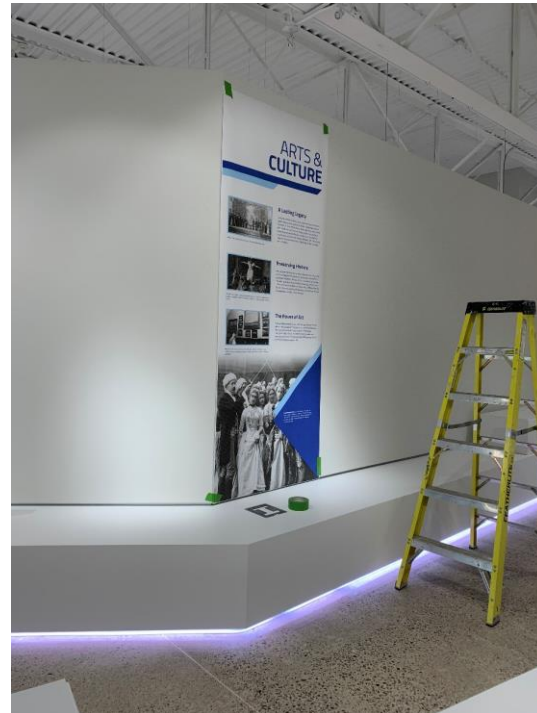


After

**Both reception desks were replaced as part of larger renovation projects.**



# Use Audit to bolster funding requests





Work with  
other  
departments

